

CHAPTER 10

PROVIDER POLICY

| SECTION | SUBJECT |
|---------|--|
| 1.1 | Veterans Affairs Health Care Facilities |
| 1.1 | Enclosure 1 - Memorandum Of Understanding Between The Department Of Veterans Affairs And The Department Of Defense |
| | I. Purpose 1 |
| | II. Authority 1 |
| | III. Policy..... 1 |
| | IV. Administrative Responsibilities 2 |
| | V. Issue Resolution..... 3 |
| | VI. Points Of Contact 3 |
| | VII. Modification Or Termination 3 |
| 1.2 | Employer-Operated Medical Facilities |
| 1.3 | Birth Centers |
| 1.4 | Eating Disorder Programs |
| 1.6 | Psychiatric Partial Hospitalization Program Certification Standards |
| 1.8 | Psychiatric Partial Hospitalization Program Certification Process |
| 2.1 | Physician Referral And Supervision |
| 2.2 | State Licensure And Certification |
| 2.3 | Accreditation |
| 2.4 | Nurse Anesthetists |
| 2.5 | Certified Clinical Social Worker |
| 2.6 | Certified Psychiatric Nurse Specialist |
| 2.7 | Clinical Psychologist |
| 2.8A | Certified Marriage And Family Therapists |
| 2.8B | Pastoral Counselors |
| 2.8C | Mental Health Counselors |
| 2.9 | Certified Nurse Midwife |
| 2.10 | Certified Physician Assistant |
| 3.1 | Unauthorized Institution: Related Professional Services |
| 3.2 | Unauthorized Provider: Emergency Services |

SECTION SUBJECT

| | |
|------|---|
| 5.1 | Provider Standards For Potentially HIV Infectious Blood And Blood Products |
| 6.1 | Freestanding Ambulatory Surgery Center |
| 7.1 | Certification Of Organ Transplant Centers |
| 8.1 | Substance Use Disorder Rehabilitation Facilities Certification Process |
| 9.1 | Other Provider Certification |
| 10.1 | Services Rendered By Employees Of Authorized Independent Professional Providers |
| 11.1 | Birthing Center Accreditation |
| 11.2 | Birthing Center Certification Process |
| 11.3 | Certified Marriage And Family Therapist Certification Process |

Addendum 1 - Participation Agreement For Partial Hospitalization Program Services

ARTICLE 1 - RECITALS

| | | |
|-----|---|---|
| 1.1 | Identification Of Parties | 1 |
| 1.2 | Authority For Partial Hospital Care | 1 |
| 1.3 | Purpose Of Participation Agreement..... | 1 |

ARTICLE 2 - DEFINITIONS

| | | |
|-----|--------------------------------------|---|
| 2.1 | Authorized TMA Representatives | 1 |
| 2.2 | Billing Number..... | 1 |
| 2.3 | Admission And Discharge | 1 |
| 2.4 | Mental Disorder | 2 |
| 2.5 | Partial Hospitalization | 2 |

ARTICLE 3 - PERFORMANCE PROVISIONS

| | | |
|-----|--|---|
| 3.1 | General Agreement | 2 |
| 3.2 | Limit On Rate Billed | 3 |
| 3.3 | Accreditation And Standards | 3 |
| 3.4 | Quality of Care | 4 |
| 3.5 | Billing Form | 4 |
| 3.6 | Compliance With TMA Utilization Review Activities..... | 4 |
| 3.7 | Professional Staff Organization | 5 |
| 3.8 | Professional Staff Qualifications..... | 5 |

ARTICLE 4 - PAYMENT PROVISIONS

| | | |
|-----|--|---|
| 4.1 | Rate Structure: Determination Of Rate..... | 5 |
| 4.2 | PHP Services Included In Per Diem Payment..... | 5 |
| 4.3 | Other Payment Requirements..... | 6 |
| 4.4 | Prerequisites for Payment | 6 |
| 4.5 | Determined Rate As Payment In Full..... | 7 |

| SECTION | SUBJECT | |
|--|--|----|
| 4.6 | TRICARE/CHAMPUS As Secondary Payor | 7 |
| 4.7 | Collection Of Cost Share | 7 |
| 4.8 | Beneficiary Rights | 7 |
| ARTICLE 5 - EDUCATIONAL SERVICES | | |
| 5.1 | Educational Services Required..... | 8 |
| 5.2 | Reimbursement Of Educational Services | 8 |
| ARTICLE 6 - RECORDS AND AUDIT PROVISIONS | | |
| 6.1 | On-Site And Off-Site Reviews/Audits | 8 |
| 6.2 | Right To Unannounced Inspection Of Records | 9 |
| 6.3 | Certified Cost Reports | 9 |
| 6.4 | Records Requested By TMA | 9 |
| 6.5 | Failure To Comply | 9 |
| ARTICLE 7 - NONDISCRIMINATION | | |
| 7.1 | Compliance | 9 |
| ARTICLE 8 - AMENDMENT | | |
| 8.1 | Amendment By TMA | 9 |
| ARTICLE 9 - TRANSFER OF OWNERSHIP | | |
| 9.1 | Assignment Barred | 10 |
| 9.2 | Agreement Ends | 10 |
| 9.3 | New Agreement Required | 10 |
| ARTICLE 10 - REPORTS | | |
| 10.1 | Incident Reports | 11 |
| 10.2 | Disaster Or Emergency Reports..... | 11 |
| 10.3 | Reports Of PHP Changes | 12 |
| ARTICLE 11 - GENERAL ACCOUNTING OFFICE | | |
| 11.1 | Right To Conduct Audit..... | 12 |
| ARTICLE 12 - APPEALS | | |
| 12.1 | Appeal Actions | 12 |
| ARTICLE 13 - TERMINATION AND AMENDMENT | | |
| 13.1 | Termination Of Agreement By TMA | 12 |
| 13.2 | Basis For Termination Of Agreement By TMA | 13 |
| 13.3 | Termination Of Agreement By The PHP | 13 |
| ARTICLE 14 - RECOUPMENT | | |
| 14.1 | Recoupment | 14 |

SECTION SUBJECT

ARTICLE 15 - ORDER OF PRECEDENCE

| | |
|--------------------------------|----|
| 15.1 Order Of Precedence | 14 |
|--------------------------------|----|

ARTICLE 16 - DURATION

| | |
|-------------------------|----|
| 16.1 Duration | 14 |
| 16.2 Reapplication..... | 14 |

ARTICLE 17 - EFFECTIVE DATE

| | |
|---------------------------|----|
| 17.1 Effective Date | 15 |
|---------------------------|----|

ARTICLE 18 - AUTHORIZED PROVIDER

| | |
|----------------------------|----|
| 18.1 Provider Status | 16 |
|----------------------------|----|

Addendum 2 - Standards For Psychiatric Partial Hospitalization Programs (PHPs)

| | |
|---|----|
| I. Organization And Administration..... | 1 |
| II. Treatment Services..... | 10 |
| III. Physical Plant and Environment | 23 |
| IV. Evaluation System | 25 |

Addendum 3 - Participation Agreement For Certified Marriage And Family Therapists

ARTICLE 1 - RECITALS

| | |
|--|---|
| 1.1 Identification Of Parties | 1 |
| 1.2 Authority For Certified Marriage And Family Therapists As Authorized Providers..... | 1 |
| 1.3 Purpose of Participation Agreement..... | 1 |
| 1.4 Billing Number..... | 1 |

ARTICLE 2 - PERFORMANCE PROVISIONS

| | |
|--|---|
| 2.1 General Agreement | 1 |
| 2.2 Licensure And Certification Requirements | 2 |

ARTICLE 3 - PAYMENT PROVISIONS

| | |
|---|---|
| 3.1 Determined Allowable Charge..... | 2 |
| 3.2 Determined Allowable Charge As Payment In Full..... | 3 |
| 3.3 Hold Harmless | 3 |

ARTICLE 4 - TERM, TERMINATION AND AMENDMENT

| | |
|--|---|
| 4.1 Term..... | 3 |
| 4.2 Termination Of Agreement By TMA..... | 3 |
| 4.3 Termination Of Agreement By The Certified Marriage And Family Therapist | 3 |
| 4.4 Amendment By TMA..... | 3 |

SECTION SUBJECT

ARTICLE 5 - EFFECTIVE DATE

| | |
|--------------------------|---|
| 5.1 Date Signed | 4 |
|--------------------------|---|

**Addendum 4 - Participation Agreement For Freestanding Or Institution-Affiliated
Birthing Center Maternity Care Services**

ARTICLE 1 - RECITALS

| | |
|--|---|
| 1.1 Identification Of Parties | 1 |
| 1.2 Authority For Birthing Center (BC) Care | 1 |
| 1.3 Intent Of Agreement..... | 1 |

ARTICLE 2 - DEFINITIONS

| | |
|---|---|
| 2.1 Admission | 1 |
| 2.2 Authorized TMA Representatives | 1 |
| 2.3 Back-Up Hospital | 1 |
| 2.4 Billing Number | 2 |
| 2.5 Birthing Center | 2 |
| 2.6 Birthing Room..... | 2 |
| 2.7 Discharge | 2 |
| 2.8 Freestanding..... | 2 |
| 2.9 High-Risk Pregnancy | 2 |
| 2.10 Institution-Affiliated..... | 2 |
| 2.11 Institution-Based | 2 |
| 2.12 Jurisdictional FI | 3 |
| 2.13 Low-Risk Pregnancy | 3 |
| 2.14 Most-Favored Rate | 3 |
| 2.15 Natural Childbirth | 3 |

ARTICLE 3 - PERFORMANCE PROVISIONS

| | |
|--|---|
| 3.1 General Agreement..... | 3 |
| 3.2 Billings | 3 |
| 3.3 Accreditation and Standards | 3 |
| 3.4 Appointment of Liaisons..... | 4 |
| 3.5 Quality of Care | 4 |

ARTICLE 4 - PAYMENT PROVISIONS

| | |
|--|---|
| 4.1 Rate Structure | 4 |
| 4.2 TRICARE/CHAMPUS Determined Rate As Payment In Full..... | 5 |
| 4.3 TRICARE/CHAMPUS As Secondary Payor | 5 |
| 4.4 Collection of Cost Share | 5 |
| 4.5 Beneficiary Rights | 6 |

ARTICLE 5 - RECORDS AND AUDIT PROVISIONS

| | |
|---|---|
| 5.1 On-site and Off-site Reviews and Audits..... | 6 |
| 5.2 Audited Cost Reports | 6 |
| 5.3 Records | 7 |

SECTION SUBJECT

| | | |
|--|--|----|
| 5.4 | Failure To Provide Records | 7 |
| ARTICLE 6 - NONDISCRIMINATION | | |
| 6.1 | Compliance | 7 |
| ARTICLE 7 - TERMINATION AND AMENDMENT | | |
| 7.1 | Termination Of Agreement By TMA | 7 |
| 7.2 | Termination Of Agreement By The BC | 8 |
| 7.3 | Amendment By TMA | 8 |
| 7.4 | Claims Processing And Recoupment..... | 8 |
| ARTICLE 8 - TRANSFER OF OWNERSHIP | | |
| 8.1 | Assignment Barred | 8 |
| 8.2 | New Agreement Required | 8 |
| ARTICLE 9 - GENERAL ACCOUNTING OFFICE | | |
| 9.1 | Right To Conduct Audit | 9 |
| ARTICLE 10 - APPEALS | | |
| 10.1 | Appeal Actions..... | 9 |
| ARTICLE 11 - EFFECTIVE DATE | | |
| 11.1 | Date Signed..... | 9 |
| ARTICLE 12 - AUTHORIZED PROVIDER | | |
| 12.1 | Date Recognized | 10 |
| Addendum 5 - Application Form For Corporate Services Providers | | |